



SELECTIVE
Insurance



*40 Wantage Blvd., CN101
Branchville, NJ 07890
Phone: 877-458-0552
Direct: 973-948-3311
Fax: 973-948-2599*

Selective has a solid reputation as a leader in flood insurance services and is a major supporter of the independent agent. As you will see, Selective provides the services and support to make the writing of flood insurance easy and profitable. Following is information about Selective Insurance and our flood program.

Selective Insurance Group, Inc.

Selective Insurance Group, Inc. (SIGI) is comprised of five property/casualty insurance companies and ranks among the 60 largest non-life insurance organizations in the U.S. based on net premiums written. Formed in 1926, Selective has assets that currently exceed \$2.2 billion. Selective Insurance has been rated "A+(Superior)" by A.M. Best Company, Inc. every year since 1962. Our Financial Size Category is "X". Additional information about Selective Insurance is available at www.selective.com.

Selective's Flood Program

Selective was one of the first insurance companies to join the National Flood Insurance Program (NFIP) as a Write Your Own (WYO) carrier. The company has built a solid reputation for both customer service and technology. Our flood program has made writing flood insurance both easy and profitable for independent insurance agents throughout the U.S. Selective has earned the prestige of being the only nationally endorsed WYO flood carrier for the Independent Insurance Agents and Brokers of America (IIABA). The company is also a member of the Flood Insurance Servicing Companies Association of America, Incorporated (FISCAA) and the Institute for Business and Home Safety, Flood Committee, both of which serve as government advisory boards on enhancing and administering the National Flood Insurance Program.

Flood Service Center

The Selective "Flood Service Center" is staffed with trained flood professionals dedicated to providing solutions for your flood insurance needs. One unique element of our service center is that Selective employees, not a third party administrator, will service your business. You will find that most flood companies' farm out these services to a third party vendor, not us. The service centers hours are 8 a.m. to 10 p.m. eastern standard time. Some staff are bi-lingual.

Free Flood Zone Determination Services

Selective supplies quick and accurate flood zone information for agents that write flood business through us. Determination requests can be ordered by fax or through Flood Online® via the Internet. The determinations we provide are guaranteed and backed by \$10 million E&O.

Flood Online®

Flood Online® is our state of the art internet flood system designed for simplicity. It provides capability to complete automated flood zone determinations, quotes, applications, policy administration, claims inquiry and endorsements all through the Internet. The policy administration feature also allows your agency to view policy history including the ability to print flood renewal bills and/or declaration pages. In addition, we can send your agencies copies of declarations electronically and/or download your policy data utilizing both the Applied and AMS Systems.

Credit Card Payments

American Express, Diner's Club, Visa, and MasterCard are acceptable for new, renewal and rollover flood payments.

24/7 Flood Claim Service

Claims are handled directly through our flood service center. First reports may be made through Flood Online®, by fax or phone. We use only NFIP certified adjusters. In the event, of a flooding catastrophe we will coordinate with your agency to have adjusters work closely with you and your insured. View the status and history of your customer's claims through Flood Online®.

Excess Flood Coverage

Selective can provide your agents access to excess flood markets. Excess flood insurance is available from \$1 to \$10 million above the NFIP limits in most areas of the country. Excess flood insurance is provided through other Companies and not Selective Insurance.

Marketing/Service Assistance

Agents are just a toll-free call away from our flood service center and our marketing representatives. Our representatives can provide you with free marketing brochures, stuffers, posters, marketing campaigns etc... designed for cross selling and to increase your bottom line.

Training

Selective is a strong supporter of education. We can provide informal training in your office, as well as, state accredited continuing education seminars for our agents in order to comply with Flood Insurance Reform Act (FIRA) 2004.